Ontario Augmentative and Alternative Communication Services designated by the Assistive Devices Program

GENERAL LEVEL

Clinic Name	Age range of population served	Geographical Area Covered	Description of Population served	Referral Information
Children's Rehabilitation Centre Algoma Assistive Communication and Writing Aids Clinic 74 Johnson Avenue Sault Ste Marie, Ontario P6C 2V5 Tel : (705) 759- 1131 Fax: (705) 759- 0783 www.crcalgoma.ca	Birth to 18years * for existing clients we will continue to service until 21 years of age.	Algoma Region	Face-to-face communication: Anyone whose speech does not meet his or her day-to-day needs. Written communication: Clients with developmental, physical or communication disabilities whose writing does not meet their day-to-day needs. Must have physical diagnosis as per ADP criteria.	
Children's Treatment Centre of Chatham-Kent Augmentative and Alternative Communication Clinic 355 Lark St. Chatham, N7L 5B2 Tel: 519-354-0520 Fax: 519-354-7355 www.childrenstreatment-ck.com	New referrals for children and youth from birth to their 19th birthday. Some support provided to existing clients to age 21 if attending high school. Some continued support for current clients beyond 21 years of age as long as they remain leasing equipment and no adult clinic option is available for transfer.	Chatham-Kent	Face-to-Face Communication: Anyone lacking functional speech to meet his or her everyday communication needs. AAC needs cannot be met by an Individual Authorizer. Written Communication: Anyone physically unable to produce functional written communication. Written communication needs cannot be met by an Individual Authorizer.	Referrals are accepted from Speech-Language Pathologists for face to face communication or Occupational therapists for written communication. Referrals can be initiated by contacting CTC-CK at 519-354-0520 ext. 229.

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Children's Treatment Network of Simcoe York Augmentative Communication Consultation Service Simcoe Resource Centre: 165 Ferris Lane Barrie, ON L4M 2Y1 Tel: 1-877-719-4795 x2222 Fax: (705) 719-2405 Oak Ridges Centre: 13175 Yonge St. Richmond Hill L4E 0G6 www.ctn-simcoeyork.ca	New referrals for children and youth from birth to their 19th birthday. Some support provided to existing clients to age 21 if attending high school. Some continued support for current clients beyond 21 years of age as long as they remain leasing equipment and no adult clinic option is available for transfer.	Simcoe County and York Region	Face-to-Face Communication: Anyone lacking functional speech to meet his or her everyday communication needs. Written Communication: Any clients being seen for Face-to-face Communication needs who are also lacking functional handwriting to meet their everyday written communication needs.	Referrals are accepted from Speech-Language Pathologists (preschool, school board, or private if child is not attending school). Referrals can be initiated by contacting CTN Access at 1-866-377-0286.
One Kids Place **Children's Treatment Centre** Augmentative and Alternative Communication Clinic 400 McKeown Ave North Bay, ON P1B 0B2 Tel: (705) 476 5437 Fax: (705) 474 0127 www.onekidsplace.ca	New clients to age 19 years. Continued clients to age 21 if attending formal educational programme.	Nipissing, Muskoka, Parry Sound	Face-to-Face communication: Anyone lacking functional speech to meet his or her everyday communication needs. Written Communication: Must be physically unable to produce functional written communication and written communication needs. Written communication needs that cannot be met by an Individual Authorizer OT/SLP.	

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Surrey Place Centre Augmentative Communication and Writing Aids 2 Surrey Place Toronto, ON M5S 2C2 Tel: (416) 925-5141 Fax: (416) 923-8476 http://www.surreyplace.on.ca/Clinical-Programs/Developmental-Disabilities/Pages/Augmentative-Communication-and-Writing.aspx	All Ages	City of Toronto	Clients must have a diagnosis of development disability (e.g., it is not sufficient for a client to have autism spectrum disorder. They must also have a diagnosis of developmental disability). Face to Face Communication: Anyone whose speech does not meet his/her day-to-day needs and whose AAC needs cannot be met by an Individual Authorizer. Written Communication: Must be physically unable to produce functional written communication and have written communications needs. Written Communication needs that cannot be met by an Individual Authorizer OT/SLP.	

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Ontario Augmentative and Alternative Communication Services designated by the Assistive Devices Program

EXPANDED LEVEL

Clinic Name	Age range of population served	Geographical Area Covered	Description of Population served	Referral Information
Baycrest Brain Health Centre Assistive Technology Clinic Elkie Adler MS Clinic 3560 Bathurst Street Toronto, Ontario M6A 2E1 Tel: (416) 784-3600 Fax: (416) 784-5600 http://www.assistivetechnologyclinic.ca	18 years of age and older	Greater Toronto area & any client outside GTA who can travel to the clinic Or via Tele-health using the Ontario Telemedicine Network (if available in community hospital)	Multiple Sclerosis clients, Parkinson's Disease clients & Baycrest inpatients Clients with other diagnoses are seen on a Fee for Service basis. Individuals with severe cognitive deficits are excluded.	For MS complete form: http://files.assistivetechnologyclinic.ca/Referral_AAC_Baycrest.pdf For PD, clients must come through the Jeff and Diane Ross Movement Disorders Clinic, complete form: http://files.assistivetechnologyclinic.ca/Referral_JDRMDC.pdf
Bridgepoint Active Healthcare Augmentative Communication & Writing Aids Clinic (ACWC) 14 St. Matthews Road Toronto, ON M4M 2B5 Tel: 416-461-8252 Ext. 2278 Fax: 416-461-2089 www.bridgepointhealth.ca/acwc	18 years of age and older	Greater Toronto Area Clients outside of the GTA will be assessed in person—videoconference assessment not available. Offsite assessments within Toronto Central LHIN will be considered on a case by case basis.	Bridgepoint Active Healthcare inpatients and active Ambulatory Care patients, regardless of diagnosis. Out patients (ACWC only): Face-to-face communication: Clients with progressive neurological conditions only. Written communication: Clients with an acquired diagnosis or congenital diagnosis. Clients with a congenital diagnosis must be literate. Referrals with a diagnosis of Developmental Disability or Autism Spectrum Disorder will not be	1 Complete the *Ambulatory Care Referral* form (requires a physician's signature). 2 Complete the *Additional Applicant Information* form Forms can be found at www.bridgepointhealth.ca/acwc Fax completed forms to: 416-461-2089

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Ontario Augmentative and Alternative Communication Services designated by the Assistive Devices Program

			accepted.	
ErinoakKids Assistive Devices Resource Service 2277 South Millway Mississauga, ON L5L 2M5 Tel: 905-855-2690 Fax: 905-820-7517 www.erinoakkids.ca	Birth to 19 years of age	Halton Peel *Dufferin County (In-centre assessment for home-based communication needs with limited service to the schools. Client must have a designated School Care OT for school based physical access or writing needs.)	Face-to-face communication: Anyone with physical, developmental and/or communication disability whose speech is not functional to meet his or her daily needs. Must have a SLP as a primary mediator Written communication: Must have a physical diagnosis with personal writing needs at home Exception-PDD & Autism	
Five Counties Children's Centre Augmentative Communication Services 872 Dutton Road Peterborough, ON K9H 7G1 Tel: (705) 748-2221 x 325 Fax: (705) 748-9481 http://www.fivecounties.on.ca/	Birth to 21 years of age	Peterborough County Northumberland County Victoria County Haliburton County	Face-to-face communication: Anyone whose speech does not meet his or her day-to-day needs Written communication: Anyone who has a physical disability and writing does not meet his or her day-to-day needs	Referrals from families and physicians accepted.

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George Jeffrey Children's Treatment Centre Augmentative Communication Program 200 Brock Street East Thunder Bay, ON P7E 0A2 Tel: (807) 623-4381 Fax: (807) 622-3829 http://www.georgejeffrey.com/	All ages	Thunder Bay District Rainy River District Kenora District to Hudson & James Bay Algoma District – High Tech Referrals only	Face-to-face communication: Clients must be functionally non-speaking Written communication: Clients must be functionally unable to write	
Grand River Hospital Communication Technology Clinic 3570 King Street East Kitchener, ON N2A 2W1 Tel: (519) 749-4300 x 7278 Fax: (519) 893-6007 http://www.grhosp.on.ca/	18 years of age and older	Outpatient adult clients from across the province if they can travel to our clinic. Clients residing in LHIN 3 (Waterloo/Wellington/ South Grey County), and are medically unable to travel, may be eligible for a site visit.	Face-to-face communication: Anyone lacking functional speech to meet his or her everyday communication needs. A physical diagnosis is not required. Written communication: Anyone lacking functional handwriting to meet his or her everyday communication needs. A physical disability is required for written communication.	http://www.grhosp.on.ca/Programdescriptions

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Hamilton Health Sciences, Chedoke Division Technology Access Clinic Southam Building-Lower Level Box 2000 Hamilton, ON L8N 3Z5 Tel: (905) 521-2100 x 77833 Fax: (905) 521-4964 tacinfo@hhsc.ca	All ages	City of Hamilton, Burlington (Adults only), Brant County, Haldimand – Norfolk	Face-to-face communication: Anyone whose speech is not functional to meet his or her daily needs Written communication: Anyone whose writing is not functional to meet daily needs Only exclude – individuals for written communication whose primary diagnosis is a learning disability.	Our referral criteria is - community or self referral accepted, physician signature required.
Health Sciences North Assistive Communication Clinic Pediatric and Adult Services Children's Treatment Centre 41 Ramsey Lake Road Sudbury, ON P3E 5J1 Fax: (705) 523-7157 Pediatric: Tel: (705) 523-7337 Ext. 1460,1462,1485 or 1486 Adult: Tel: (705) 523-7100 ext. 3549 or 3550 www.hsnsudbury.ca	Pediatric Birth to 21 years of age Adult 21 years of age and older	Pediatric: Sudbury District Northeastern Ontario with the exception of General level clients in Algoma and Nippissing Districts Adult: Writing Aids: Northeastern Ontario Face to Face: Sudbury area	Pediatric and Adult Face-to-face communication: Clients with developmental, physical or communication disabilities whose speech does not meet their day-to-day needs Written communication: Clients with developmental, physical or communication disabilities whose writing does not meet their day-to-day needs. Adult Inpatients at Health Sciences North Outpatients with congenital and/or acquired conditions	Physician Referral required.

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Holland Bloorview Kids Rehabilitation Hospital Communication & Writing Aids Service 150 Kilgour Road Toronto, ON M4G 1R8 Tel: (416) 425-6220 Fax: (416) 425-9177 www.hollandbloorview.ca/	New referrals to18 years (up to 19th birthday).	Toronto, Durham, York and Simcoe	Face-to-face communication: The Augmentative Communication Service of the Communication and Writing Aids Service works with children and youth who are unable to meet their functional face-to-face communication needs through speech alone. Clients referred must meet eligibility criteria for service. Written communication: Primarily based on physical difficulty with writing. No specific diagnoses excluded. The Writing Aids Service consults for clients who have difficulty with handwriting because of a physical condition, have regular writing needs at home and are able to compose ideas in writing.	
Hotel Dieu Hospital Augmentative Communication Service 166 Brock Street Kingston, ON K7L 5G2 Tel: (613) 544- 3310 Fax: (613) 545-3557 www.kingstoncdc.ca	Birth to 19 years of age	Frontenac, Lennox + Addington Leeds – Grenville, Lanark, Hastings and Prince Edward counties.	Face-to-face communication: Anyone whose speech does not meet his or her day-to-day needs Written communication: Anyone with a physical disability whose writing does not meet their day-to-day needs No restrictions: We do see inpatients as long as they are in our age range and require the device for 6 months or more	

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Ontario Augmentative and Alternative Communication Services designated by the Assistive Devices Program

Hotel Dieu Shaver Health and Rehabilitation Centre Augmentative and Alternative Communication Clinic 541 Glenridge Avenue St. Catharines, ON L2T 4C2 Phone: 905-685-1381 Ext. 85210 Fax: 905-687-4871 Email: hdsaac@hoteldieushaver.org http://www.hoteldieushaver.org	18 years of age and older	Regional Municipality of Niagara	Face-to-face communication: Anyone lacking functional speech to meet his or her everyday communication needs. A physical diagnosis is not required. Written communication: Anyone lacking functional handwriting to meet his or her everyday communication needs. A physical disability is required for written communication.	Referrals are made to the AAC clinic using the outpatient referral form. Please download the form, print it and when completed, fax it to: (905) 688-9905. http://www.hoteldieushaver.org/assets/files/outpatient%20referral%20June%202013.pdf A physician signature is required on the referral form.
John McGivney Children's Centre Augmentative Communication Clinic 3945 Matchette Road Windsor, Ontario N9C 4C2 Tel: (519) 252-7281 Fax: (519) 252-9666 http://www.jmccentre.ca/	Birth to 21 years of age; Adults referred accepted on a case-by-case basis with administration approval.	Essex County	Face-to-face communication: Speech is not functional to meet daily needs as per ADP criteria. Consultation may be provided on a case-by-case basis for non-ADP eligible individuals. Written communication: Must have physical diagnosis, as per ADP criteria.	

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KidsAbility Centre for Child Development Augmentative Communication Services 500 Hallmark Dr. Waterloo, ON N2K 3P5 Tel: (519) 886-8886 Fax: (519) 886-7292 http://www.kidsability.ca	Birth to 18 years of age	Waterloo Region, Wellington County	Face-to -face communication: Clients with developmental, physical or communication disabilities whose speech does not meet their day-to-day needs Written communication: Clients with physical disabilities whose writing does not meet their day-to-day needs	
Niagara Children's Centre Communication Assessment & Support Team (CAST) 567 Glenridge Avenue St. Catharine's, ON L2T 4C2 Tel: (905) 688-3550 x 130 Fax: (905) 688-1055 http://niagarachildrenscentre.com/	Birth to 18 years of age	Regional Municipality of Niagara.	Face-to-face communication: Any child or teen with physical, developmental and/or communication disability whose speech is not functional to meet his/her daily communication needs. Written communication: Clients must have a diagnosis of physical disability. Anyone whose handwriting does not meet their day-to-day needs. Must have a physical diagnosis.	

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Ottawa Children's Treatment Centre Clinic for Augmentative Communication 2211 Thurston Drive Ottawa, ON K1G 6C9 Tel: (613) 688-2126 Fax: (613) 688-2145 www.octc.ca	Birth to 18 years of age.	Ottawa-Carleton and Eastern Ontario region including the counties of Prescott-Russell, Stormont-Dundas-Glengarry, Renfrew, North Lanark and North Leeds-Grenville.	Face-to-face communication: Anyone whose speech does not meet his/her day-to-day needs, and whose AAC needs cannot be met by a community therapist. See www.octc.ca/assistive-technology.php#1 for further details re: eligibility for the program. Written communication: Anyone with a physical disability whose writing does not meet his/her day-to-day needs at home and whose AAC needs cannot be met by a community therapist. See www.octc.ca/assistive-technology.php#1 for further details re: eligibility for the program.	
Pathways Health Centre for Children Augmentative Communication Service 1240 Murphy Road Sarnia, ON N7S 2Y6 Tel: (519) 542-3471 Fax: (519) 542-4115 www.pathwayscentre.org	All ages with paediatric population birth to 21 years of age having priority. New adult referrals	Lambton County	Face-to-face communication: Clients whose speech does not functionally meet their needs with an acquired or congenital diagnosis. Written communication: Must be physically unable to produce functional written communication with an acquired or congenital diagnosis.	Self referrals and physician referrals accepted.

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Saint Vincent Hospital Augmentative & Alternative Communication Clinic 60 Cambridge St. N. Ottawa, Ontario K1R 7A5 Tel: (613) 233-4041 Fax: (613) 782-2785	18 years and older	Metro Ottawa & Eastern Ontario	In-patients of the complex continuing care program <u>Face-to-face communication:</u> Clients whose speech does not meet their daily communication needs. <u>Written communication:</u> Clients with a physical disability whose writing does not meet their daily needs.	
Sunnybrook Health Sciences Centre Assistive Technology Clinic Sunnybrook Centre for Independent Living 2075 Bayview Avenue Toronto, Ontario M4N 3M5 Tel: (416) 480-5756 Fax: (416) 484-0872 http://www.assistivetechnologyclinic.ca	18 years of age and older	Greater Toronto area & any client outside GTA who can travel to the clinic. Or via Tele-health using the Ontario Telemedicine Network (if available in community hospital) For Stroke: North & East – GTA Ontario Stroke Region.	<u>Face-to-face and written communication:</u> Inpatients of Sunnybrook & Stroke patients ALS clients (Clients referred from Sunnybrook's ALS clinic) Individuals with severe cognitive deficits are excluded	For Stroke complete form: http://files.assistivetechnologyclinic.ca/Referral_RST_external.pdf

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Thames Valley Children's Centre Augmentative Communication Services 779 Base Line Road East London, ON N6C 5Y6 Tel: (519) 685-8680 Fax: (519) 685-8679 www.tvcc.on.ca	Referrals for children birth to 18 years of age. Some support is offered for existing clients between the ages of 18 and 21 who are still in secondary school to address transition planning related to communication needs.	Service is provided in Southwestern Ontario to the following counties: Middlesex, Elgin, Huron, Perth, Grey, Bruce, Oxford. For Kent county referrals are accepted for expanded clinic level needs that have been screened by the clinic at Children's Treatment Center of Chatham Kent	Face-to-face communication: Clients who are unable to functionally meet their daily communication needs through traditional means. Acceptance of referrals is regardless of diagnosis as long as the need for is related to speech generation. Written communication: Service to clients who are unable to meet their writing needs as the result of a physical disability. Acceptance of referrals is based on ADP criteria for diagnosis. Where the level of need does not require authorization of equipment at an **expanded ADP clinic** level, referrals are redirected to one of our general level clinical partners in the region, an individual authorizer or community therapist in the child's region as appropriate.	Information and forms for making a referral to the Augmentative Communication Service at TVCC can be found at: http://www.tvcc.on.ca/considering-a-referal-to-acs.htm

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The Ottawa Rehabilitation Centre Augmentative Communication & Writing Service (ACWS) 505 Smyth Road Ottawa, ON K1H 8M2 Tel: (613) 737-7350 ext. 75302 Fax: (613) 737-7056 www.ottawahospital.on.ca/acws	18 years of age and older	Adults living in the Champlain LHIN. Referrals will be accepted from across Ontario; however clients must be able to travel to the clinic.	Face-to-face communication: Adults with a physical disability whose speech does not meet their day-to-day needs. Written communication: Adults with a physical disability whose writing does not meet their day-to-day needs. *Clients with developmental delay/autism must meet the eligibility criteria for The Rehabilitation Centre (must have an associated physical disability).	
Toronto Rehabilitation Institute Augmentative & Alternative Communication Clinic Bickle Centre 130 Dunn Ave, Toronto, ON, M6K 2R7 Main Tel: (416) 597-3028 Fax: (416) 597-7019 E-mail: loralee.maclean@uhn.ca Assistive Technology Services The Lyndhurst Centre 520 Sutherland Dr. Toronto, ON, M4G 3V9 Main Tel: (416) 597-3422 Fax: (416) 422-5216 E-mail: lorna.lo@uhn.ca Contact: Tom Nantis ext. 6204	18 years of age and older	Inpatients: All inpatients or day hospital patients of the Toronto Rehabilitation Institute with acquired conditions. Outpatients: Individuals with acquired conditions who can travel to the clinic or who have access to videoconferencing.	Face-to-face communication: Adults with acquired conditions whose speech or language are unable to meet their day-to-day needs. Written communication: Adults with acquired conditions whose writing is not functional to meet their daily needs. Bickle Centre: Focuses on clients with face-to-face and/or writing needs. The Lyndhurst Centre (writing only): (1) clients with spinal cord injury or related neurological impairments and (2) adults with physical disabilities who have school and/or employment	

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www.uhn.ca/TorontoRehab/			related goals	
West Park Healthcare Centre Augmentative and Alternative Communication Clinic 82 Buttonwood Ave. Toronto, ON M6M 2J5 Tel: (416) 243-3600 x4614 Fax: (416) 243-3662 For new referrals: Tel: (416) 243-3600 x 4679 www.westpark.org	19 years of age and older	Greater Toronto Area (GTA), including some areas just north and west of the GTA - *Confirm when calling to make a referral.*	Face-to-face communication: Adults lacking functional speech to meet their everyday communication needs. Written communication: Adults lacking functional handwriting and/or keyboard skills to meet their everyday writing needs. Inpatients and residents: any disability or diagnosis. Outpatients: Adults who were born with a physical disability (i.e. congenital physical disability).	Self-referrals and community referrals are accepted. Referrals for outpatients do not require a physician's referral. Please call new referral line at: (416) 243-3600 ext 4679 For info regarding the AAC Clinic: https://www.westpark.org/Services/OutpatientClinicsServices.aspx

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