

# Patient Fact Sheet



## Bridgepoint Hospital Patient Computer/ Internet Services

<p><b>What kinds of computer services are provided at Bridgepoint?</b></p>	<p><b>Bridgepoint &amp; Click</b> is a secure, recreational computer and Internet service for Bridgepoint Hospital patients. The patient computers, at Bridgepoint Hospital, can be accessed <b>24/7</b>. Computers with Internet access are located on floors 3 to 7 in the patient lounge areas by the elevators. Note: fourth floor is in the Family Room on 4West.</p> <p>Patients can use <b>Bridgepoint &amp; Click</b> computers to play games, send email, browse the Web, checkout Facebook, etc. The Bridgepoint website at <a href="http://www.bridgepointhealth.ca">www.bridgepointhealth.ca</a> offers health information for patients. For more serious recreational use Microsoft programs such as Word, PowerPoint and Excel are available.</p> <p>The <b>Bridgepoint &amp; Click</b> computer service is free to all hospital patients. Unfortunately wireless service is not offered at present. As an alternative some patients are successfully using the wireless services offered by the telephone companies.</p>
<p><b>What if I need special assistance to use a computer?</b></p>	<p>Patients who have difficulty physically accessing a computer can request a referral from their therapist to the Augmentative Communication and Writing Clinic (ACWC) at Bridgepoint. ACWC staff can assess and make recommendations for computer adaptations to make the computer easier to use. Depending on your need, recommendations may include specialized keyboards, mice, or software. To be referred to ACWC, contact your patient care team or pick up a referral form outside of room 242B.</p>
<p><b>What form do I need to complete to access the internet at Bridgepoint?</b></p>	<p>Complete the Bridgepoint &amp; Click User Account Application form to access computer/Internet services at Bridgepoint Hospital. The form is available from your patient care team, the display rack in the TV lounge and also outside of room 258 on 2 East.</p> <p>If you require someone to help you with the computer, then you can request this by filling out the Facilitator Information section of the application form. Please indicate what you would like to do on the computer so that we can find you the best person to help you.</p> <p>If you already have a facilitator, a friend, family member or Allied Health team member who is supporting your computer needs, then simply write their name and contact information in the Facilitator Information section of the form.</p> <p><b>Submit the completed form to room 258 on 2 East.</b> The Bridgepoint &amp; Click Coordinator (<b>Ext. 2444</b>) will set-up your account, print a barcode with your user name and password and contact you and/or your facilitator when your account is ready.</p>

For more information contact:

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